

A Message from  
ILLINOIS ATTORNEY GENERAL  
**KWAME RAOUL**



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ILLINOIS ATTORNEY GENERAL

The Attorney General's Office helps victims of violent crime navigate the inevitable challenges and trauma that can compound the impact of a crime. The Crime Victim Services Division fills many important gaps that, in the aftermath, can be difficult to even see when you or a loved one has been harmed.

Through the office's Compensation Program, victims can access financial reimbursement to offset certain eligible expenses that arise from the crime. Domestic violence survivors turn to this office to secure an alternate mailing address as an added safety measure. Our office can help victims stay informed about changes in an offender's case status and receive support when navigating the criminal justice system. The office also provides grant funds to community organizations that combat crime and serve victims.

Violent crime is not bound by county lines or income brackets—it has the potential to affect anyone. There is no hierarchy of hurt. Our programs and services are anchored in a victim-centered approach that recognizes the underlying impact of trauma. We are here to support and help victims heal and move toward restoration. Please contact the Attorney General's Office if you or someone you love is having difficulty coping with the impact of a violent crime and feel that any of the services described here could help make things better.

Sincerely,

A handwritten signature in black ink, appearing to read "Kwame Raoul".

Kwame Raoul  
Illinois Attorney General

**Crime Victim Services Division  
Main Page**

<http://illinoisattorneygeneral.gov/victims.html>

Crime Victim Services Division  
Office of the Attorney General  
100 West Randolph Street, 13th Floor  
Chicago, IL 60601

**Crime Victims Assistance Line**  
1-800-228-3368  
1-877-398-1130 (TTY)

**Violent Crime Victim Assistance (VCVA)  
Program**

<http://www.illinoisattorneygeneral.gov/victims/vcva.html>

**Illinois Address Confidentiality Program (ACP)**  
1-844-916-0295 (Toll-Free)  
1-877-398-1130 (TTY)  
[acp@atg.state.il.us](mailto:acp@atg.state.il.us)

**Automated Victim Notification (AVN)  
System**  
1-866-5-NOTIFY (Voice)  
1-877-502-2423 (TTY)

**Sexual Assault Nurse Examiner (SANE) Program**  
1-866-376-7215  
[SANE@atg.state.il.us](mailto:SANE@atg.state.il.us)

**Outreach and Education Activities**  
1-800-228-3368

[www.IllinoisAttorneyGeneral.gov](http://www.IllinoisAttorneyGeneral.gov)

# CRIME VICTIM SERVICES



**Crime changes  
things in ways you  
might not expect**



## Crime Victim Services Division offers resources to help regain peace of mind.

### Illinois Crime Victim Compensation Program

The Illinois Crime Victim Compensation Program provides direct financial assistance (up to \$27,000) to victims of violent crime who meet certain eligibility requirements.

Eligible expenses include:

- Accessibility and Usability of Property
- Crime-Scene Clean Up
- Funeral/Burial Expenses
- Loss of Earnings
- Medical, Hospital and Dental Expenses
- Mental Health Counseling Expenses
- Relocation Costs
- Replacement Costs
- Tuition Expenses

If you or someone you love has been impacted by a violent crime, please call our toll-free Crime Victims Assistance Line for more information.

You can also apply for compensation online at [www.illinoisattorneygeneral.gov/victims/cvonlineapplication.html](http://www.illinoisattorneygeneral.gov/victims/cvonlineapplication.html).

### Violent Crime Victim Assistance (VCVA) Program

The VCVA Program provides grant funding for agencies and organizations who provide victim and witness services and victim advocacy. The VCVA fund is supported by fees from convicted offenders.

### Illinois Address Confidentiality Program (ACP)

The ACP Program provides survivors of domestic violence and their household members with a substitute address to use as their home and work addresses, instead of the address where they actually live. The ACP Substitute Address helps prevent abusers from locating survivors, but is not a substitute for a comprehensive safety plan. For more information visit <http://www.illinoisattorneygeneral.gov/victims/addressconfidentiality.html>.

### Automated Victim Notification (AVN) System

The AVN System provides victims with a toll-free number they can call for up-to-date information on the custody and/or case status of an offender. The AVN system is also available online at [www.vinelink.com](http://www.vinelink.com). Victims can register for an automatic notification of a change in a case or custody status of an inmate. Notifications are available by email, text message or call.

### Statewide Victim Assistance Program

The Statewide Victim Assistance Program provides assistance to victims, witnesses, and service providers across Illinois. The Office of the Attorney General provides support to crime victims and witnesses who are involved in cases that are being prosecuted by the Office of the Illinois Attorney General.

### Sexual Assault Nurse Examiner (SANE) Program

The SANE program trains registered nurses and other professionals who treat and assist sexual assault patients to reduce re-traumatization of victims, improve the quality of forensic evidence collection, which in turn increases prosecution rates of offenders.

To register for a SANE training or to inquire about upcoming trainings, please contact: Conference Registration Line: 1-866-376-7215 or [SANE@atg.state.il.us](mailto:SANE@atg.state.il.us).



### Outreach and Education Activities

Crime Victim Services staff participates in outreach activities to inform victims about the compensation program and other services provided by the Attorney General's Office. The Division also coordinates educational opportunities to help build the capacity of advocates, vendors and criminal justice system professionals. For more information, please contact 1-800-228-3368 and ask for the Outreach Specialist.